

OS1776, Inc.

Institutional Procurement Pack

Security · Compliance · Procurement · Governance — for state parties, 501(c)(3) boards, and national committees.

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What's inside

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3. Compliance matrix (SOC 2, TCPA, 10DLC, FEC, 501(c)(3))
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The platform in one page

OS1776 is a multi-tenant SaaS operating system for political and 501(c)(3) operations. Every function a campaign or advocacy organization needs — CRM, voter file, messaging, phonebank, field organizing, donations, site builder, brand studio, compliance guard, rapid response, weekly Health Ledger reporting — runs on a single tenant record with unified data ownership.

The platform is US-only in data residency, encrypted at rest (AES-256) and in transit (TLS 1.3), and enforces multi-tenant isolation at the database layer. SOC 2 Type II audit is in progress with a Big-Four firm; Type I attestation is available under NDA. Native compliance coverage includes TCPA, 10DLC, and FEC filing requirements, plus 38-state charitable-solicitation registration tracking for 501(c)(3) organizations.

This document is written for procurement teams, general counsel, and boards evaluating OS1776 for institutional use. Every claim carries an honest status — "shipped" means available today; "in progress" means we have a real dated roadmap; nothing is aspirational marketing.

Voter PII deserves bank-grade treatment

Encryption

AES-256 encryption at rest across MongoDB. TLS 1.3 in transit for every API request and every server-to-server call. Field-level encryption on high-sensitivity columns (SSN-adjacent identifiers, employer/occupation for FEC \$200+ triggers). Keys managed via AWS KMS with automated rotation.

Access controls & multi-tenant isolation

Every database query enforces a tenant_id scope at the ORM boundary. Cross-tenant access is not possible via any documented or undocumented endpoint. Within a tenant, role-based access separates Admin, Manager, and Volunteer privileges. SSO (SAML 2.0) is planned for Q2 2026; interim access is via secure password + TOTP two-factor.

Data residency

All voter and donor data resides exclusively in US-based data centers (AWS us-east-1 primary, us-west-2 secondary for redundancy). Data never leaves US soil. No offshore processing at any layer of the stack, including support.

Audit logging

Every state-changing action is logged with actor + tenant + timestamp + payload diff. Logs are exportable to your organization's SIEM (Splunk, Datadog, CloudWatch). Default retention is 90 days on Team/Pro tier; extensible to 12 months on Scale tier and 7 years on Enterprise (regulatory-driven).

Every control, with honest status

Control	Status	Notes
AES-256 at rest	Shipped	MongoDB encryption + AWS KMS
TLS 1.3 in transit	Shipped	All API + inter-service traffic
SOC 2 Type II	In progress	Big-Four audit; Type I under NDA
Data residency (US-only)	Shipped	AWS us-east-1 + us-west-2
Multi-tenant isolation	Shipped	tenant_id scoping at DB layer
Role-based access	Shipped	Admin / Manager / Volunteer
Two-factor auth	Shipped	TOTP required for Admin roles
SSO (SAML 2.0)	Q2 2026	Enterprise tier
TCPA compliance	Shipped	Auto-opt-in + STOP/HELP + throttling
10DLC brand + campaign	Shipped	First-class registration workflow
FEC Form 3 export	Shipped	Line-item direct upload
State ethics exports	Shipped	30+ state schemas built-in
501(c)(3) endorsement guard	Shipped	Hard-wall pre-flight scan
Charitable-solicitation registrations	38 states	Alerts at 30/60/90d expiry
DPA + BAA	Available	Signed via DocuSign; 2 business days
Audit logs → SIEM export	Shipped	90d default, 7yr on Enterprise
Incident response SLA	Shipped	See section 04
Right-to-delete (GDPR-adjacent)	Shipped	Self-serve at /app/settings
Vulnerability disclosure	Shipped	security@os1776.com · CVSS scored

Availability commitments per tier

Uptime target

99.9% availability on Pro tier (approximately 43 minutes of downtime per month). 99.95% on Scale tier (~22 min/month). Enterprise tier available with 99.99% custom SLA + service credits.

Trailing 90-day actual

99.94% actual uptime over the trailing 90 days. Live status page at status.os1776.com with historical incident data.

Incident response

P0 (site-down): first response within 15 minutes, communication every 30 minutes until resolution. P1 (major feature degradation): within 1 hour, communication every 2 hours. Postmortem within 5 business days for any P0 incident. Service credits available per Scale + Enterprise SLA terms.

How institutional buyers pay

Payment terms

Enterprise tier bills quarterly or annually via invoice. Net-30 default; Net-45 available on request. Payment via ACH or wire preferred. Credit card accepted but not required. No auto-renewal without written re-confirmation for institutional accounts.

Volume discounts

State parties running 20+ sub-tenants (candidate accounts) receive tiered pricing starting at 25% off list. 501(c)(3) organizations receive an automatic 10% discount on annual pre-pay.

Contract terms

MSA templated to your board's redlines. DPA (US-native, GDPR-adjacent language) included. Standard term is 12 months with 90-day termination for convenience. Multi-year discounts available.

Vendor obligations in plain English

Data ownership

Client retains full ownership of all voter, donor, volunteer, and campaign data uploaded to, generated on, or derived within the OS1776 platform. Vendor may not sell, transfer, or make available to third parties any Client Data except as necessary to provide the Services or as required by law.

Data deletion on termination

Upon termination, Vendor shall provide Client with a complete export of Client Data in machine-readable format (JSON + CSV) within 15 business days. Vendor shall permanently delete all Client Data from primary and backup systems within 90 days of termination, subject to any legally required retention.

Breach notification

Vendor shall notify Client within 72 hours of confirmed detection of any Personal Data breach affecting Client Data, including the nature of the breach, the data categories affected, and the remediation actions taken.

The above language is an excerpt for reference only. The complete MSA and DPA are available via institutions@os1776.com.

Ongoing signals for your board

IRS Audit Readiness Score

A single 0-100 governance score rolls up from state-registration coverage, program-services ratio, 990 timeliness, lobbying headroom, and endorsement-guard scan pass rate. Visible on every dashboard at all times, with drill-down to the top 5 improvement opportunities and one-click remediation deep-links.

Weekly Health Ledger

Every Monday, an AI-generated brief grades your operation A-F across growth and governance dimensions. Top wins, top hits, and Campaign Assistant's next recommended move — delivered as HTML email, SMS 3-liner, and in-app notification. Persisted with week-over-week deltas for board reporting.

Full audit trail

Every message sent, donation processed, voter contact updated, and administrator action taken is timestamped and exportable. Chairman-Wire executive summary available weekly for board or funder review.

How to move forward

Enterprise sales

institutions@os1776.com — response within 4 business hours.

Security & privacy inquiries

security@os1776.com — CVSS-scored, coordinated disclosure.

Live evaluation trial

Every institutional evaluation includes a 30-day trial tenant with representative seed data. You can fork one of eight sample campaigns (see /showcase) to see the platform running an operation similar to yours before committing.

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